

## Patient Gateway proxy access for adult patients

A Patient Gateway proxy account can be set up for adults. A Patient Gateway proxy is not the same thing as a health care proxy. A spouse, parent, adult child, or other designee may become a Patient Gateway proxy, if they have been authorized by the patient.

The Patient Gateway proxy must be at least 18 years old. The Patient Gateway proxy will have access to the same information in Patient Gateway as the patient. The Patient Gateway proxy can use Patient Gateway to view the patient's medical information and communicate with the patient's care team. The patient does not need to have their own account for a Patient Gateway proxy to have an account.

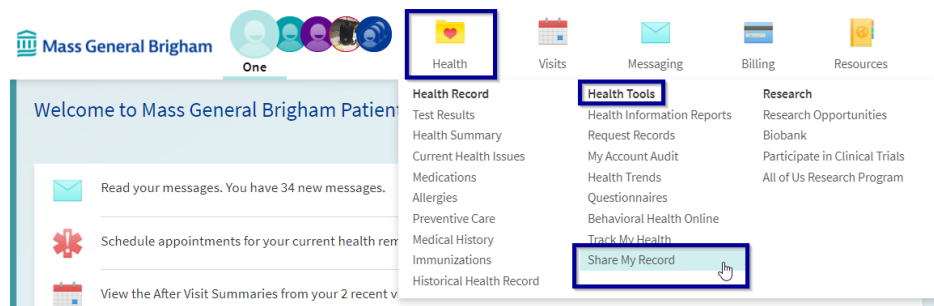
### Patient Gateway proxy access – for patients who do not have their own Patient Gateway account

A Patient Gateway proxy account, which has been authorized by the patient, can be opened in-person at an appointment. It can also be made by calling the Patient Gateway Help Desk at 1-800-745-9683. Both the patient and the designated Patient Gateway Proxy should be available either in-person or by telephone for verbal consent.

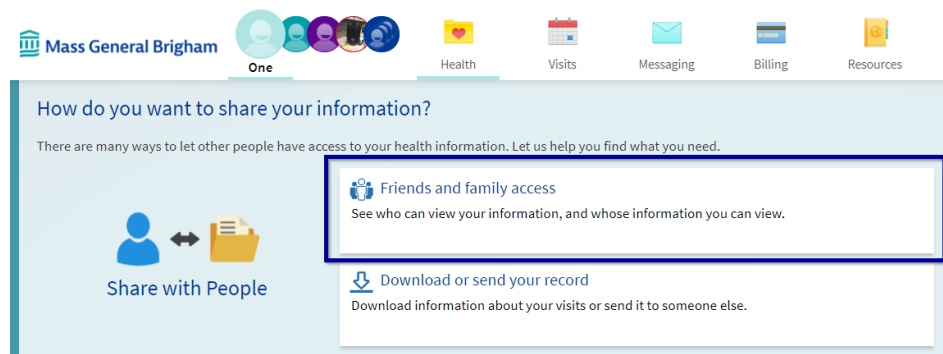
### Patient Gateway proxy access – for patients who have their own Patient Gateway account

If the adult patient already has a Patient Gateway account, the patient can give Patient Gateway proxy access to another adult.

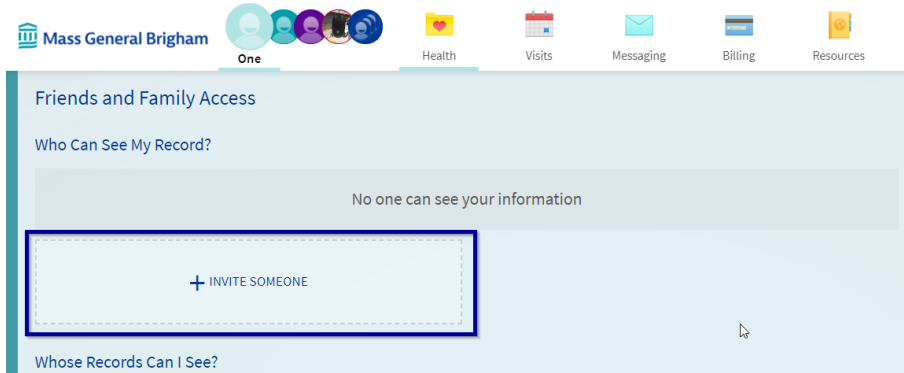
Go to **Health** at the top, then **Health Tools**, then click on **Share My Record**



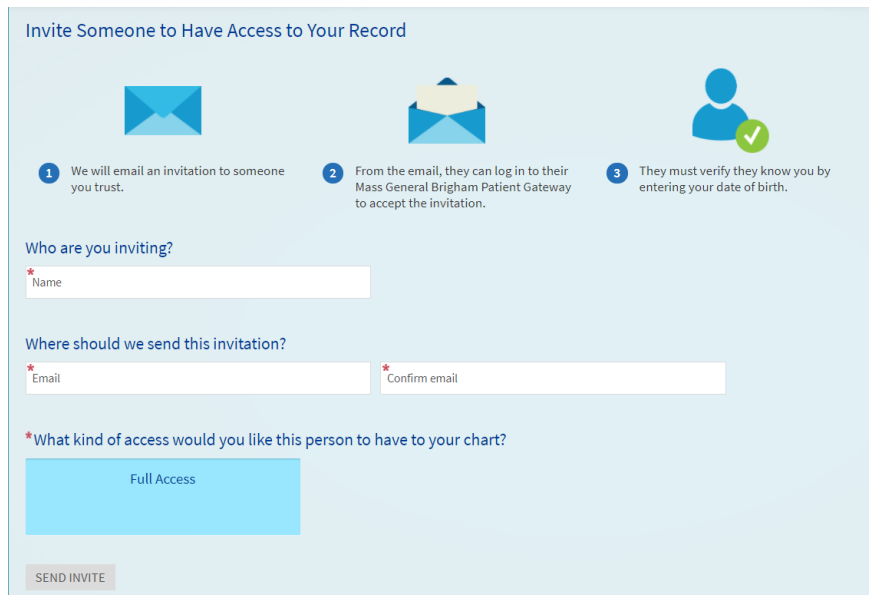
Click on **Friends and family access**



Click on **Invite Someone**



Fill in the information and click on **Send invite** at the bottom



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